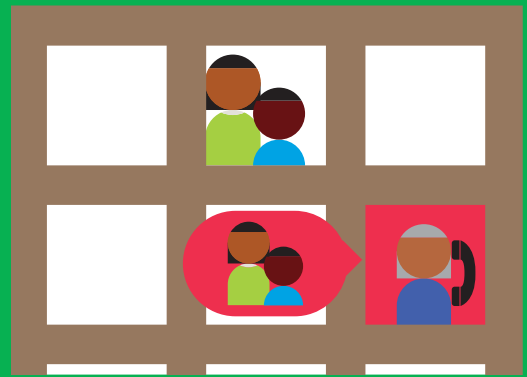


If you're a parent dealing with ACS during the COVID-19 pandemic, there's new information you need to know to protect you and your family during an ACS investigation.



Parents always have rights when dealing with ACS. For a list of your rights and what to expect when dealing with ACS, see [What You Need To Know About ACS](#)



Contact an advocate right away if ACS is investigating your family.
See below for where you can get help!

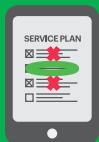
You have the right to not let ACS into your home. If ACS comes to your door without a mask or gloves, you don't have to let them in. You can ask to meet outside, speak through the doorway, or do a virtual visit (over the phone or computer).

Contact an advocate if you have any health concerns or are thinking about not letting ACS in.



You have the right to attend child safety conferences. You have the right to appear in court. If you have any health concerns, you can attend both virtually.

Contact an advocate if you don't have the technology you need.



You have the right to get preventative services. Many are available virtually. Contact an advocate to see what's available. If you can't do the services because of technology needs—ACS must help you!



If you have an ACS case and your children are in foster care or are temporarily with other family, you still have the right to visits with your children. If ACS says visits can only be virtual, reach out to your lawyer.

BROOKLYN

Brooklyn Defender Services
famearlydefense@bds.org
646-974-9343

THE BRONX

Bronx Defenders
familyintake@bronxdefenders.org
347-778-1266

UPPER MANHATTAN

Neighborhood Defender Service of Harlem
fdtintake@ndsny.org
212-876-5500

REST OF MANHATTAN

Center for Family Representation
CFRIntake@cfrny.org
212-691-0950

QUEENS

Center for Family Representation
CFRIntake@cfrny.org
347-286-4365